



## **Quality Policy Statement**

The Company is committed to delivering this quality service in a controlled manner by:

- Meeting customer requirements
- Implementing and continually improving the effectiveness of an integrated management system under ISO9001
- Setting and reviewing the objectives via a framework of management reviews and meetings
- Providing the resources to implement the ISO9001 requirements
- Ensuring all employees adhere to the quality system
- Monitoring performance, client feedback and customer complaints
- Communicating this policy to all employees and making sure it is freely available to clients
- Maintaining lines of communication both internally and externally fulfilling client and other applicable requirements

All staff fulfilling a management system including directors are required to maintain high standards of quality control throughout their own responsibilities.

All systems of quality management will be reviewed annually.

The Directors give their full commitment to this statement.

Signed:

A handwritten signature in blue ink, appearing to read "Will Scott", is positioned below the "Signed:" label.

Print: Will Scott – Managing Director

Reviewed: 8th January 2024

Next Review Date: 8th January 2025